



## **LanTEK II® Care Plan**

### **3-Year Extended Warranty and Service Program**

*Eliminate worries about unforeseen repair and replacement costs and extend the factory warranty by two additional years. Care Plan keeps your LanTEK® II in peak condition with free scheduled maintenance and calibration.*

#### **Program Highlights:**

- Warranty – Extend the standard 12 month warranty by 24 additional months. A total of three (3) years of warranty coverage.
- Calibration – One free calibration and full inspection each year.
- Extended coverage for accessories – Batteries, adapters and test cables are normally warranted for 90 days. Extend the coverage to a full 3 years for these components as well.
- Loaner service – Get a free loaner unit when your LanTEK II comes in for repair.
- Shipping costs covered – Free next day shipping for your loaner unit and free prepaid ground shipping both ways for your tester.
- Access to rental pool – Members can rent a LanTEK II for those times when you need an extra tester .

#### **Annual Calibration and Updates**

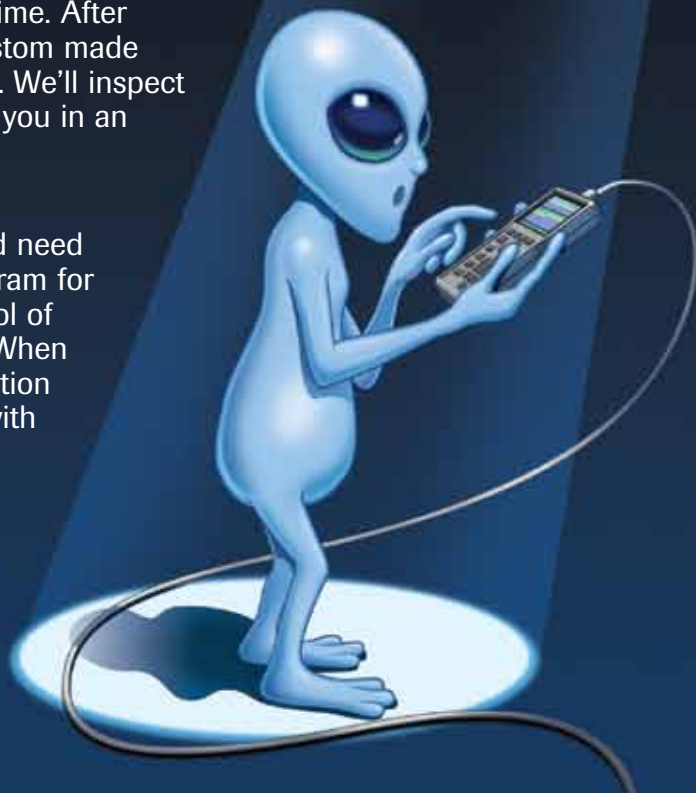
When you schedule your LanTEK II for calibration our service staff will test and replace worn accessories and cables to make sure your tester is giving you the best results from Category 5E through Category 6A certification. We know you like the extraordinary battery life of LanTEK II, so we'll replace batteries if they are performing outside of specifications. We'll even replace damaged accessories like battery chargers and carrying cases. At the end of the program we'll replace housings and keypads so after 3 years your LanTEK II will look as good as the day you bought it.

#### **Free Loaner Program**

If your LanTEK II needs repair, you'll receive a 1000MHz LanTEK II next business day so you'll be up and running in no time. After you get the loaner, simply place your tester in the custom made shipping container and send back to IDEAL, pre-paid. We'll inspect your tester, correct any problems and send it back to you in an average turnaround time of 4 days.

#### **Access to Discounted Rentals**

We know there are times when you get swamped and need another tester. When you have an active service program for your LanTEK II you get membership access to our pool of rental testers that are always in top notch condition. When you rent from IDEAL you get a tester that is in calibration and fully inspected to be in top operating condition with the latest software and new accessories.





## LanTEK II® Care Plan 3-Year Extended Warranty and Service Program

### Part Numbers & Pricing

Part No.	Price	Models Covered	Term	Program Features
LT2-CP-3	\$1850	33-991, 992, 993 (LanTEK II 350, 500, 1000MHz)	36 mos.	Annual calibration, free repair loaner, next business day shipping for repair loaners, replacement of worn accessories (batteries, Category 6/6A adapters, RJ-45 test cords, battery chargers), replacement of instrument housings and keypads at end of 3rd year of the program.
FDX-CP-3	\$1350	33-990-FA01, FA02, FA03 (MM LED, MM LSR and SM modules)	36 mos.	Annual calibration, free repair loaner, next business day shipping for repair loaners, replacement of worn accessories (connectors and patch cords), replacement of instrument housings at end of 3rd year of the program.
FDX2-CP-3	\$1700	33-990-FA04, FA05 (combination kits of MM LED + SM LSR or MM LSR + SM LSR)	36 mos.	Annual calibration, free repair loaner, next business day shipping for repair loaners, replacement of worn accessories (connectors and patch cords), replacement of instrument housings at end of 3rd year of the program.

#### Discounted Rental rates for Members

Direct through IDEAL Service Center, not available through distribution.

Part No.	Price	Models Covered
	\$300/wk	LanTEK® II-1000 Rental: Includes 7 day rental of a LanTEK® II-1000MHz certifier with adapters and cables to certify Category 6A cabling. Advise if Category 7 adapters are needed.
	\$150/wk	FiberTEK™ FDX-FA01 Rental: Includes 7 day rental of 33-990-FA01, multimode LED fiber adapters for LanTEK® II. Does not include rental of LanTEK® II certifier.
	\$150/wk	FiberTEK™ FDX-FA02 Rental: Includes 7 day rental of 33-990-FA02, multimode laser fiber adapters for LanTEK® II. Does not include rental of LanTEK® II certifier.
	\$150/wk	FiberTEK™ FDX-FA03 Rental: Includes 7 day rental of 33-990-FA03, single mode laser fiber adapters for LanTEK® II. Does not include rental of LanTEK II certifier.

### Care Plan Terms & Conditions

Coverage begins on the date of LanTEK II/FiberTEK FDX shipment from IDEAL.

Program can be added to previously purchased certifiers if: 1 - the certifier/fiber modules are still covered by the 12 month original warranty and 2 - the certifier/fiber modules are sent to the service center for inspection and deemed to be fully operational. If damage is present that is not covered by the original warranty the normal repair rates/fees will be added to the cost of the service program.

Certifiers/fiber modules that are outside of warranty coverage can be added to the program if the certifier/fiber modules are sent to the service center for inspection and deemed to be fully operational. If the certifier/accessories/modules are fully operational an inspection fee of \$50 will be added to the cost of the extended service program. Damaged components will be repaired or replaced at the normal repair rates/fees which will be added to the cost of the service program.

Program is not available for certifiers/accessories that are used rentals and is not available for certifiers/accessories that are owned by IDEAL distributors.

Program is tied to the serial number of the certifier/fiber optic modules and is transferrable to other end-users.

Program limited to LanTEK® II/FiberTEK FDX modules sold in the United States to end-users located in the United States.

Care Plans shipped with a LanTEK® II or FiberTEK™ FDX optical modules from the IDEAL factory will be shipped with a Certificate of Enrollment that is tied to the serial number of the certifier/fiber modules. Care Plans that are sold for product that is already in the field will not ship until the distributor or owner provide the serial number of the certifier/fiber modules to IDEAL.

Accessories and components are replaced when outside operational tolerances specified by IDEAL. Accessories and components that are damaged beyond normal wear and tear are not covered.

Loaner tester not available for testers that are sent for scheduled calibration.

Loaners must be shipped back to IDEAL within 3 days of receipt of serviced tester or rental charges will apply.

#### IDEAL INDUSTRIES, INC.

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For complete sales office contact information, visit us at:  
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