

Custom Call Transfer Destinations for Doors

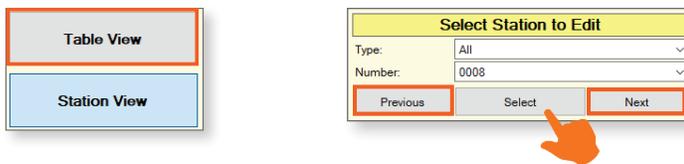
Introduction

Standard transfer settings on IX Series master stations treat all incoming calls the same way. There may be times when a site needs to have different transfer rules for different door stations. There are also situations where a door station should have the ability to call a series of non-IX destinations, such as SIP extensions. Both of these use cases can be achieved with Call Origination.

Note: These settings are not available for IX-DA, IX-BA, IX-1AS, or IX-10AS stations.

Configuring Call Groups

Open **IX Support Tool**. Navigate to **Call Settings, Called Stations (Door/Sub Stations)**. Click **Station View**. Use the **Previous** and **Next** buttons under **Select Station to Edit** to select the desired door station. Click **Select**.



Ensure that Group 01 is selected. This is the first destination that the door station will call. Use the **Delete** button under **Called Stations (Door/Sub Stations)** menu to remove undesired stations. Click **Update**.

Each step of the transfer process past the initial call will be configured as a separate Call Group. In the **Group Number** drop-down menu, select Group 02.

Click **Open** to select each station or SIP extension the door station should call. Up to 20 destinations can be selected for each call group, though only 1 SIP extension or ring group can be included per group. Click **Update**.

Group Number		VoIP Phone Registration					
#	Number	Station List	IPv4 Address	IPv6 Address	Station Type	Protocol	Delete
01	0003	Open	192.168.1.12		IX-MV7*	U	Delete
02	0004	Open	192.168.1.13		IX-MV7*	U	Delete
03		Open					Delete

Repeat these steps for each step of the transfer. Groups 01-09 are available for these settings, though only eight groups can be selected for each door station.

Once finished, use the **Next** or **Previous** buttons to select the next door station to configure. Click **Select**. Repeat the previous steps for each door station.

Change Destination by Time Delay

Stay in **Station View**. Navigate to **Call Settings, Call Origination**. Use the **Previous** and **Next** buttons to select the desired door station. Click **Select**.

Click the radio button for **Change Destination by Time Delay** next to **Call Method**.

Adjust the **Call Timeout** to reflect the total length of the outgoing call, including all transfer destinations.

Under Destination by Time Delay Settings, use the dropdown menu to select up to eight Call Destinations. The door will call them in order from Call Destination 1 to 8.

#	Call Destination	Priority
1		Normal
2		Normal
3		Normal
4		Normal
5		Normal

Adjust the Destination Dwell Time to set how long the door station will attempt to call each Call Destination.

Destination Dwell Time [sec] 10-600 sec

Once finished, click **Update**. Repeat these steps for each door station.

Change Destination by Schedule

Stay in **Station View**. Navigate to **Call Settings**, Call Origination. Use the **Previous** and **Next** buttons to select the desired door station. Click **Select**.

Click the radio button for Change Destination by Schedule next to Call Method.

Call Method

Standard Destination

Change Destination by Time Delay

Change Destination by Schedule

Adjust the Call Timeout to reflect the total length of the outgoing call, including all transfer destinations.

Call Timeout sec

Scroll down to Schedule Settings.

For Weekly Schedules, select the Start Time, End Time, Call Destination, and Call Priority. The times are given in 24-hour format. Normal call priority is appropriate for most situations. This is a repeating schedule that will be active as soon as settings are uploaded.

Schedule Settings

The schedule is automatically sorted by Start Time after updating.

To upload Weekly Schedule, Daily Schedule to the station, upload schedule file using "Upload Settings To Station".

Weekly Schedule

(*Up to 12 schedules can be set per day.

#	Sun				Mon			
	Start Time	End Time	Call Destination	Priority	Start Time	End Time	Call Destination	Priority
01	09 00	17 00	01	Normal	09 00	17 00	01	Normal
02	17 01	08 59	02	Normal	17 01	08 59	02	Normal
03								

For custom Daily Schedules, use the calendar to select the desired date. Enter the desired Start Time, End Time, Call Destination, and Call Priority, then click **Add**. All active Daily and Weekly Schedules for the selected date will be listed below. Up to twelve total daily and weekly schedules can be set per day.

1/12 Registered

Start Time: End Time: Call Destination: Priority: **Add**

(*)Press "Add" to register.

Monday, December 25 Outgoing Call Schedule List (Daily, Weekly)

#	Type	Start Time	End Time	Call Destination	Priority	Delete
01	Daily	00 00	23 59	03	Urgent	Delete
02	Weekly	09 00	17 00	01	Normal	
03	Weekly	17 01	08 59	02	Normal	

Once finished, click **Update**. Repeat these steps for each door station.

Uploading Settings and Schedules to Stations

Go to **File** and select Upload Settings to Stations. Select all stations and click **Settings**. If using Change Destination by Schedule, also click **Schedule**.

Setting File Upload

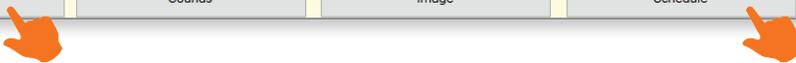
Select the station(s) to upload the Setting File(s):

Station List						Text in red are required settings.
Select	Number	Name	Location	Station Type	Status	
<input checked="" type="checkbox"/>	0001	Master Station1		IX-MV7.*	-	
<input type="checkbox"/>	0002	Master Station2		IX-MV7.*	-	
<input type="checkbox"/>	0003	Master Station3		IX-MV7.*	-	
<input type="checkbox"/>	0004	Master Station4		IX-MV7.*	-	
<input type="checkbox"/>	0005	Master Station5		IX-MV7.*	-	
<input type="checkbox"/>	0006	Master Station6		IX-MV	-	
<input type="checkbox"/>	0007	Video Station1		IX-DV, IX-DVF(-*)	-	
<input type="checkbox"/>	0008	Video Station2		IX-DV, IX-DVF(-*)	-	
<input type="checkbox"/>	0009	Video Station3		IX-DA	-	
<input type="checkbox"/>	0010	Audio Station1		IX-SS-2G	-	

Select Station by Type: All Select Unselect

Select file type to be uploaded

SettingsSoundsImageSchedule



For more details about the features and information above, please contact Technical Support.