IMAX CAM PRO

OTHER
TUTORIALS

WORLD EYECAM

QUICK USER GUIDE

LOGIN

1. Right click on the Live View screen where the cameras images are displayed.
2. In the right click menu select the "Main Menu" option.
3. On the "Login Prompt" select the user name to be logged in.
4. Click on the password field to display an on screen keyboard to enter in the user account password.
5. After the password is entered in click off of the keyboard anywhere on the screen, the keyboard will close.
6. Click on the "Ok / Login" button.

WEB LOGIN

1. Open Internet Explorer on a windows computer. (On windows 10 make sure to be using Internet Explorer and not Microsoft Edge. Internet Explorer icon has a golden ring on it.)
2. In the Internet Explorer URL bar enter in the recorder IP address. The local IP address and the remote IP address can both be used. (IP address will be provided by the install tech).
3. Once the login screen displays the user may be prompted with a "Please Install Plugin" window. Click on the "Install / Download Now" button.
4. After the plugin has finished downloading, run the plugin to install it to the computer. (In some cases the browser may need to be closed while the plugin is installing, the user will be prompted to close the browser if this is the case.)
5. If needed reopen Internet Explorer and navigate back to the recorders login page. (see step 2)
6. Type in the Username and Password for the Recording device and then hit "Enter" on the keyboard to login or click on the "Login" button.

RESETTING UNKNOWN PASSWORDS

1. Call Technical support for the password of the day. The tech will walk the user though the password reset.

PHONE CONNECTION SETUP

1. Follow the steps 1-6 at the beginning of this tutorial to log into the main menu of the recorder.
2. Once in the main menu of the recorder navigate to the "Network" settings button at the bottom of the screen.
3. In the network settings menu navigate to the P2P setting in the left hand side menu.
4. In the P2P menu make sure that the "Enable" check box is checked on.
5. Next make sure that the P2P status reads "Online". If the P2P status reads "Offline" see the troubleshooting section below.

ON THE PHONE NOW

6. Open the DMSS app on the user's cell phone device (iDMSS on iPhone, gDMSS on Android).
7. After the DMSS is open select the main menu in the upper left hand corner of the screen.
8. In the apps main menu navigate to the "Device Manager" menu.
9. In the device manager click on the "Add / +" in the upper right.
10. Select to add the recording device as a "Wired" device.
11. Next use the add mode "P2P"
12. Under the "SN" field tap on the "QR code Scanner" square button. (Camera of the phone will open)

BACK ON THE RECORDER

13. Use the phone app (the camera should be currently open) to scan the QR Code labeled "SN"

BACK ON THE PHONE

14. The SN field should now be filled out.
15. Next name the device anything that the user wants to name the recorder. This is just naming in this phone.
16. Select the Username and Password fields and type in the Username and Password for the recording device.
17. Set the Live view and Playback options to Main. (changing them from Extra)
18. Last click "Save / Floppy" in the upper right, or click on the "Start Live Preview" button at the bottom of the screen.

TROUBLESHOOTING

1. Open the main menu of the recorder.
2. Enter into the network settings menu.
3. Locate and navigate to the TCP/IP settings menu on the left hand side of the network settings menu.
4. Click on the DHCP check box. (The IP address of the recorder will gray out.)
5. Apply and Save the TCP/IP settings.
6. Check to see if P2P is online.

A. Open the main menu of the recorder
B. Enter into the network settings menu.
C. Locate and navigate to the TCP/IP settings menu on the left hand side of the network settings menu.
D. Locate the Primary DNS sever address and the Secondary DNS server address.
E. Change the Primary DNS server to 8.8.8.8 and the Secondary DNS server address to 8.8.4.4
F. Check to see if P2P is online.

PLAYBACK

1. Right click on the Live View screen where the cameras images are displayed
2. Select "Search" from the right click menu
3. Login to the recorder (See steps 3-6 under the login section)
4. In the search menu select a date to review from the calendar on the right hand side (dates highlighted in blue have recordings from that day)
5. Next under the calendar select the amount of cameras to view (options are normally 1,4,8,16 cameras at one time)
6. Select the channel number(s) that are to be reviewed.
7. Click on the play button on the left hand side to start playback at the beginning of the day, or click anywhere on the yellow/green time line at the bottom of the screen. (this time line is a 24 hour clock. See the small numbers above the yellow/green time line)

HDD HEALTH CHECK

1. Log into the main menu of the recorder. Follow steps 1-6 in the first section.
2. In the main menu navigate to "System" Information button in the middle row
3. Then open the "HDD" menu on the left hand side.
4. Check the Status section to make sure that it reads "Normal"
5. Last click on the "S.M.A.R.T." HDD icon to check the smart status of the HDD. All smart categories should read "OK"

RECORDING CHECK

1. Log into the main menu of the recorder. Follow steps 1-6 in the first section.
2. In the main menu navigate to the "Storage" menu
3. Open the "Schedule" menu. Make sure that each day for each camera has a Green or Yellow bar all the way across it.
4. Next navigate to the "Record" menu on the left hand side menu and make sure that each of the "Main Stream" selections are set to auto/schedule.

   Note: Sub stream is normally set to off, but can be enabled to view playback on a cell phone using less bandwidth but in return does take up more HDD space.