Transaction events did not stop properly

This problem happens when GV-System cannot identify specific commands from your POS system/cash register.

To solve this problem:

1. Download the program **TranStopEdit.exe** from the link
    http://geo-support.dipmap.com:100/POS/TranStopEdit.exe to the system folder.

2. Execute the program to display the following TranStopEdit window. See Figure 1.
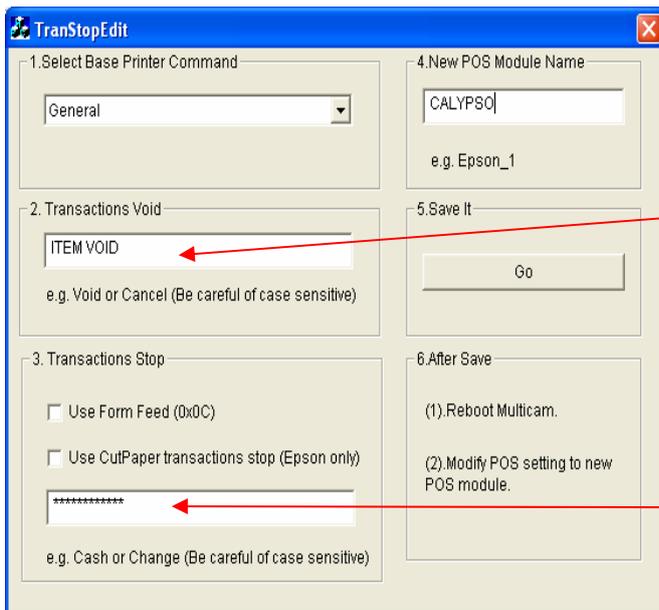

Figure 1 *The TranStopEdit window*	**Figure 2** *Receipt copy*

3. Under Select Base Printer Command, select the printer command used by your POS system/cash register.

4. Under Transactions Void, enter the exact transaction text used to identify "void". In this example, we find the exact text is ITEM VOID. See Figure 2.

5.   Under Transactions Stop, enter the stop command used by your printer. If your printer does not support the Form Feed or CutPaper command, enter the exact transaction text used to identify "stop". In this example,   **********17:34***05/03/04********** indicates the transaction stops. See Figure 2. However, since the time and date varies with each transaction, only enter ********** as the stop command.

6.   Under New POS Module Name, enter a module name for the new settings.

7.   Click **Go** to apply all settings.

8.   Run POS Server Setup.
(Look under GV-System/Configure/POS Application Setting/POS Device Setup)

9.   Click the **New** button in the POS Server Setup window.

10.   In the POS Module drop-down list, select the POS module you created in TranStopEdit.
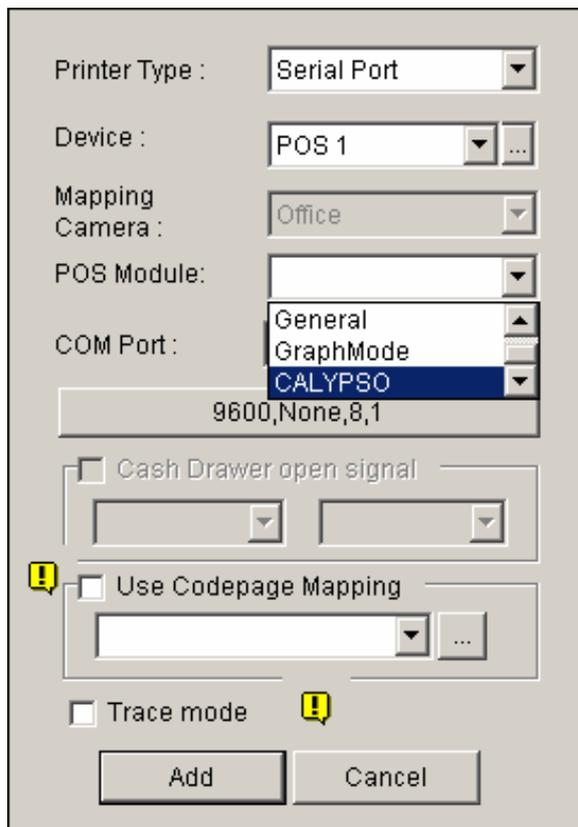

Figure 3   *Selecting the created POS module*

11.   Click **Add**, and test this setting.