GeoVision

Transaction events did not stop properly

This problem happens when GV-System cannot identify specific commands from your POS system/cash register.

To solve this problem:

- Download the program TranStopEdit.exe from the link
 <u>http://geo-support.dipmap.com:100/POS/TranStopEdit.exe</u> to the system folder.
- 2. Execute the program to display the following TranStopEdit window. See Figure 1.

Select Base Printer Command	4.New POS Module Name	CALYPSO DEMO VERSION CALYPSO 3.2	
General 💌	CALYPSO	TTEM # 1	DM
	e.g. Epson_1	Coke ITEM # 2	1,00
Transactions Void	5.Save It	Coffee ITEM VOID	1,50
	60	LIEM # I Coke	1,00-
e.g. Void or Cancel (Be careful of case sensitive)		SUBTOTAL	1,50
		TOTAL	
3. Transactions Stop	6.After Save	IN EURO:	0,77
Use Form Feed (0x0C)	(1).Reboot Multicam.	ITEMS PURCHASED: 1	
Use CutPaper transactions stop (Epson only)	(2).Modify POS setting to new POS module.	Thank You FOR TESTING AND SAVING WITH US St:STORE Rg:9 Ch:1234 Tr:2120	

Figure 1 The TranStopEdit window

Figure 2 Receipt copy

- 3. Under Select Base Printer Command, select the printer command used by your POS system/cash register.
- 4. Under Transactions Void, enter the exact transaction text used to identify "void". In this example, we find the exact text is ITEM VOID. See Figure 2.

- 6. Under New POS Module Name, enter a module name for the new settings.
- 7. Click **Go** to apply all settings.
- Run POS Server Setup.
 (Look under GV-System/Configure/POS Application Setting/POS Device Setup)
- 9. Click the **New** button in the POS Server Setup window.
- 10. In the POS Module drop-down list, select the POS module you created in TranStopEdit.

Printer Type :	Serial Port		
Device :	POS 1		
Mapping Camera :	Office		
Calificia .			
POS Module:	▼		
COM Port :	General		
P600 Nope 9.1			
5000,140116,0,1			
Cash Drawer open signal			
Y Y			
😃 🗖 Use Codepage Mapping ————			
🗖 Trace mode 🖳			
Add Cancel			

Figure 3 Selecting the created POS module

11. Click Add, and test this setting.